



Barrington Club

Condominium Association, Inc.

c/o Seacrest Southwest, 1044 Castello Drive, Suite 206, Naples, FL 34103

April 4, 2024

Dear Barrington condo owners,

On April 1, 2024, Pelican Bay commenced their cable and internet provider transition from Summit Broadband to Hotwire. The transition between providers will happen in phases throughout 2024 with the first phase of the transition for Barrington scheduled to commence the week of April 17, 2024.

Phase 1: April 17 - 24, 2024

The first phase of this Pelican Bay transition requires Hotwire technicians to access all Barrington condo units for approximately 10-30 minutes to either inspect your existing fiber cable or, to install new fiber cable from the outside into your unit.

It is imperative that the Hotwire technician has access to all condos on your scheduled date as each building is considered a unit of work and the technician will need access to all 4 condos in your building simultaneously.

During this inspection or new fiber cable installation, your Summit services will temporarily be offline (ie: 10-30 minutes). Your Summit services will be restored after the new Hotwire fiber cable is inspected or installed into your unit and it will remain active until Phase 2.

This work effort will commence between 8 AM and 4 PM. Specific timing of when your unit will be accessed on your assigned day will be unpredictable as each unit will require a different amount of a technician's time.

We have arranged for a Barrington Club representative to let the Hotwire technician into your condo and stay with them while they complete their fiber cable inspection or installation. If you are in residence at the time of your inspection or installation, the Barrington representative will remain on site until the technician is finished.

The scheduled date for a Hotwire technician access to your building and individual condo is as follows:

Wednesday April 17, 2024
Buildings 7045, 7046, 7049, 7050

Thursday April 18, 2024
Buildings 7054, 7058, 7062, 7066

Friday April 19, 2024
Buildings 7070, 7074, 7078, 7083

Monday April 22, 2024
Buildings 7087, 7088, 7091, 7092

Tuesday, April 23, 2024
Buildings 7095, 7096, 7099, 7100

Wednesday, April 24, 2024
Buildings 7103, 7104, 7108

During this onsite activity, the Hotwire technician will be focused on fiber cable inspection and installation only. Hotwire will be hosting community information sessions in the near future to provide you with the opportunity to ask specific service related questions. Additionally, please watch your email for information from Pelican Bay and Hotwire regarding these sessions. We will also do our best efforts to share information with you as it becomes available.

Phase 2: Activation of Hotwire - To Be Determined (TBD)

The activation phase of the new Hotwire cable and internet service into Barrington will not take place until later in the year (eg: August/September estimate). More information will be shared with you as we learn more about this next phase. What Hotwire has shared with us about Phase 2 is that when it is initiated, you will be required to schedule an appointment and be present when the Hotwire equipment is being installed.

Summary Comments

I recognize Phase 1 of this transition is happening quickly and within a very tight timeframe. I want to thank you for your assistance and patience as we complete Phase 1 in a timely manner. If you have specific questions related to this Phase 1 implementation, please send your questions via the Barrington Club website "Send a Message to the Manager".

Many thanks,

Carol Ferguson, President
Sandy Hagedorn, Seacrest Property Manager